



**DOMICILIARY CARE – THE FUTURE MODEL FOR  
ENABLEMENT AND THE RESTRUCTURING OF IN-HOUSE  
DOMICILIARY CARE SERVICES**

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**Jane Robinson, Chief Executive**

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**EXECUTIVE SUMMARY**

1. The purpose of this report is to seek approval of the proposals to retain the in-house domiciliary care service while adopting more efficient working arrangements and transfer part of it into the enhanced enablement service.
2. On 23 February 2016, Cabinet considered a report seeking approval to consult on proposals to create an enhanced in-house enablement function as part of the redesign of Adult Social Care.
3. The new contract for domiciliary care has proved problematic since its establishment in August 2015 for reasons beyond the remit of the attached report, and to the extent that capacity and quality have been an issue, with one provider subject to contract suspension and Care Quality Commission notice.
4. Whilst the original premise set out in the report to Cabinet was sound, the timing for the delivery of the new model within prevailing market conditions has meant it is necessary to reconsider how this will be achieved.
5. In order to address the issues outlined within the attached report, the revised proposal is to create an enhanced in-house enablement service through transferring sufficient employees from the current in-house domiciliary care service and to retain the remaining workforce.
6. The Cabinet has considered the facts and issues arising from the report including alternative options and took all relevant advice before formulating their recommendation.

**RECOMMENDATION**

7. It is recommended that Council agree to continue to deliver domiciliary care services through enablement and longer term provision, and for consultations to continue with the trade unions and workforce on the application of more efficient working arrangements.